



# STATE of MINNESOTA

Executive Department

Governor Tim Walz

## NOTICE OF APPOINTMENT

**Dylan Ferguson**

Because of the special trust and confidence I have in your integrity, judgment, and ability, I have appointed and commissioned you to have and to hold the office of:

**Director**

**Office of Emergency Medical Services**

Effective: January 1, 2025

This appointment carries with it all rights, powers, duties, and emoluments granted by law and pertaining to this position until this appointment is superseded or annulled by me or other lawful authority or by any law of this State.

Signed and sealed October 24, 2024.



Handwritten signature of Tim Walz in black ink.

Tim Walz, GOVERNOR

Handwritten signature of Steve Simon in black ink.

Steve Simon, SECRETARY OF STATE

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DEC 17 2024

Filed October 24, 2024  
Office of the Minnesota  
Secretary of State, Steve Simon

President of the Senate

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# DYLAN FERGUSON

DylanFerguson31@gmail.com | 309-531-7888

President of the Senate

## DATA-DRIVEN REGULATOR

Seasoned regulator with significant experience in state government operations including administrative procedure, legislative affairs, and budgeting processes

## PROFESSIONAL HIGHLIGHTS

- Results-oriented and data-driven leader with 19 years' experience in escalating EMS and emergency management roles.
- Forged relationships with members of a legislative EMS task force, and local government organizations to be seen as an independent honest source of truth and transparency related to Minnesota EMS.
- Contributed to a nearly 20% drop in overdose deaths across the Commonwealth of Pennsylvania from 2018-2019 by securing support for and directing EMS-related programs including naloxone leave behind programs.
- Implemented a program to bring back over 2,500 expired EMS providers to practicing EMS.

## WORK EXPERIENCE

### State of Minnesota Emergency Medical Services Regulatory Board

February 2022 - present

*Executive Director*

- Direct a statewide EMS system consisting of 87 counties, 8 regional EMS systems, 300 ambulance services, and 32,000 EMS providers.
- Executed an overhaul of the agency's culture around the accountability, transparency, and effectiveness of the agency, resulting in higher levels of constituent satisfaction.
- Formulated significant changes to the agency's fiscal and grant management policies to resolve 17 findings from a previously conducted audit by the Minnesota Office of the Legislative Auditor.
- Spearheaded the collection, analysis, and dissemination of detailed financial information about the condition of Minnesota ambulance services. This framed legislative and policy discussions resulting in \$30 million of EMS funding.
- Partnered with EMS physicians to develop an inaugural set of statewide clinical performance measures for ambulance services, to help improve the quality of care all Minnesotans receive.
- Revised and repealed outdated administrative rules.

***"Mr. Ferguson is a valuable asset to the EMSRB and all who come into contact with him. He is approachable, friendly, knowledgeable, and someone I can trust to give me good information."* 2023 Evaluation**

### Pennsylvania Department of Health | Harrisburg, PA

April 2018 - February 2022

*Director Bureau of Emergency Medical Services*

- Directed and coordinated a statewide EMS system consisting of 67 counties, 13 regional EMS councils, 2 poison control centers, 1,300 EMS agencies, and 40,000 EMS providers.
- Crafted the Department's legislative strategy on policy and bills related to EMS. Legislative accomplishments included an EMS Medicaid fee increase of 50%, insurance reimbursement for treat/no transport services, and a 100% fee increase to the EMS Operating Fund.
- Led negotiations and nurtured relationships with diverse interest groups, including legislators, the Ambulance Association of Pennsylvania, and regional EMS councils, to develop consensus-based solutions on regulatory and legislative initiatives related to EMS.

- Organized, led, and presented at over 60 industry events involving EMS agency leadership, local elected officials, and state legislators, consistently maintaining a tactful and respectful demeanor, even in challenging situations.
- Provided expert testimony to the Pennsylvania General Assembly on a regular basis.
- Analyzed, summarized, and presented EMS data from complex sources, published comprehensive reports, and created issue-focused dashboards on topics such as EMS workforce, COVID-19, naloxone use, mental health, and violence.
- Assumed the role of incident commander in the Department of Health Operations Center in a relief capacity to operationalize strategic decisions made by the Governor and Secretary of Health.
- Oversaw strategic and daily operations of a drive through mass testing site for COVID-19 that tested up to 500 patients per day.
- Spearheaded the expansion of AEMT roles and utilization across Pennsylvania by coordinating with statewide EMS partners, including the state ambulance association, legislators, physicians, and EMS educational programs.

***“Mr Ferguson’s results have been solid and speak for themselves. He has spearheaded various initiatives that are valued added for the EMS community while at the same time raise the profile of the Bureau.”***

**2021 Evaluation**

**McLean County Area EMS System | Normal, IL**

*June 2015 - April 2018*

*EMS System Director*

- Oversaw operational, clinical, and administrative functions of an EMS System consisting of 45 agencies, four 911 centers, five hospitals, 2 trauma centers, and approximately 1,100 licensed EMS providers spanning five counties in Central Illinois.
- Reduced administrative and educational expenses by 40% through community partnerships and sound budgeting practices as Dean of a CAHEP-accredited paramedic program.
- Worked to advance legislative and regulatory changes to advance statewide pediatric care, including the implementation of model statewide pediatric EMS protocols as a member of the IDPH Emergency Medical Services for Children Board.
- Successfully completed reaccreditation site visit from CoAEMSP by enlisting the collaboration and support of competing hospital systems, field internship sites, preceptors, students, staff, and advisory board.
- Provided incident command and/or management support to EMS agencies responding to mass casualty events including traffic accidents and hazardous materials incidents 5-6 times per year.

**EDUCATION**

**Master of Arts in Emergency & Disaster Management | American Public University**

- Thesis: *Emergency Medical Services: Perceptions of Preparedness to CBRN Incident Post Industry Exposure to a Pandemic a Quantitative Analysis*

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**Bachelor of Science in Political Science | Illinois State University**

- Department Award for Public Administration

*President of the Senate*

**CERTIFICATIONS & PROFESSIONAL DEVELOPMENT**

- Nationally Registered Paramedic and EMS Instructor
- Illinois Office of the State Fire Marshall Basic Operations Firefighter, Firefighter II, Hazardous Materials Operations Technical Rescue Awareness, and Fire Service Vehicle Operator
- Completion of Emergency Preparedness Leadership Series from the University of Washington School of Public Health
- Professional development courses from the National Fire Academy, Rural Domestic Preparedness Consortium, the University of Minnesota School of Public Health, National Center for Disaster Preparedness, and the Center for Domestic Preparedness.