

Name

[REDACTED]

Personal Email

[REDACTED]

Facility

[REDACTED]

Date

02/2024

Unit

[REDACTED]

Shift

Evenings

Are you staffed via an electronic staffing program that predicts the staff necessary for your unit?

No

Person(s) Notified

Manager

Name of Person(s) Notified

[REDACTED]

What Response did the supervisor/manager give you?

Nursing supervisor was in support of us getting another nurse, but that has to be approved through the manager on call.

Discussed situation w/ manager on call [REDACTED]. She moved it up the chain of command.

Received a call back from manager that our request for another nurse was denied.

Manager on call's response: We'll just have to make it work within our grid [with our current number of staff]; put down more fall mats and re-instate ROBS cameras (that were just weaned off earlier that day).

Did anyone attempt to discourage you from filling out this form?

No

Were you bullied regarding your concern for short /unsafe staffing?

No

RNs on duty

6

RNs scheduled

5

RNs needed

7

LPNs on duty

0

LPNs scheduled

0

LPNs needed

0

UAPs on duty

4

UAPs scheduled

4

#### UAPs needed

4

#### What made your shift unsafe?

- Too many patients/clients
- High acuity
- Charge nurse took patients over and above what staffing grid provides

#### How was the unsafe staffing situation rectified?

- It was not rectified
- Closed the unit to admissions
- Other (resolution)

#### Resolution Other

charge nurse took a 4 patient assignment for 12 hours

#### What impact did this have on patient care?

- Inability to answer call lights

#### What impact did this have on the nurse/s and other support staff?

- Nurse experienced increased stress
- Nurse experienced increased anxiety
- Nurse experienced fatigue
- Missed meal break

#### Action Taken

- Move up the chain of command with phone calls
- Refused the assignment
- Refused additional clients/visits

#### Additional Action Taken

- Notify nurses on the next shift