



# Minnesota Alliance for Patient Safety

## Background:

The Minnesota Department of Health, Minnesota Medical Association and Minnesota Hospital Association established the Minnesota Alliance for Patient Safety (MAPS) in 2000. MAPS quickly grew to a broad-based stakeholder coalition, uniting organizations to address several high priority safety concerns.

Since its incorporation, MAPS has significantly expanded its work. In July, 2012 MAPS moved from an all volunteer coalition to an independent, 501(c)3 not-for-profit organization, with an Executive Director and a Board of Directors. Membership increased from 50 member organizations to well over 100. MAPS as a nonprofit has five Founding Members - the Minnesota Medical Association, Minnesota Hospital Association, Minnesota Department of Health, Stratis Health, and MMIC. Additionally, MAPS has six Strategic Partners - Care Providers of MN, LeadingAge Minnesota, the Mayo Clinic, M Health, the Minnesota Nurses Association, and the Minnesota Department of Human Services. MAPS is among Minnesota’s most broadly represented health coalition, with membership from all care settings, consumers, state regulatory boards and agencies.

## Strategic Priority:

Given the increasing evidence that patient/family/resident engagement is an essential component of safe care, in 2015 the MAPS Board of Directors selected the following overarching priority to guide MAPS work moving forward –

*MAPS will engage patients, providers and the community for better, safer health care across the continuum*

## Current Work:

### Own Best Medicine

To build on its new strategic focus to engage patients and their care teams, MAPS received grant funding to identify ways for patients to engage in safety at transitions of care. As a result, MAPS developed a patient focused campaign called, “You: Your Own Best Medicine.” The goal was to empower health care patients to actively manage their own health care. MAPS designed a patient packet and distributed it to 1000 patients in 12 pilot organizations. Additionally, MAPS conducted a communications campaign including a website, smartphone and tablet apps, and radio and print ads to supplement the packet. For further information, please go to [ownbestmedicine.mn](http://ownbestmedicine.mn)



### Patient & Family Engagement & Include Always



Building on the work in Own Best Medicine, in 2016 MAPS continued work on patient and family engagement with a second grant funded project. A new website, [www.includealways.org](http://www.includealways.org) was launched at an educational event “Exploring Partnerships” that MAPS co-hosted with the Minnesota Hospital Association. MAPS’ Patient & Family Engagement Planning Committee is guiding MAPS work on this

important priority across all care settings--including the continued development of the virtual tools and ongoing events and training programs.

### Safety Conference

MAPS conducts a popular, biennial patient safety conference that has featured



national speakers and a multitude of breakout sessions covering topics across the care continuum. The 2016 conference theme was “Partnering for Safer Care” and had a special focus on patient and family engagement.

## Additional Work:

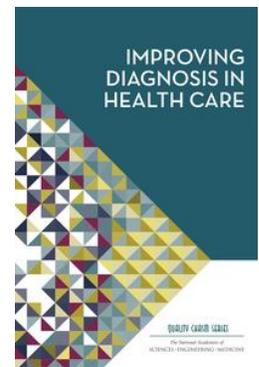
MAPS is currently working on two other initiatives, both of which support MAPS overarching priority of patient and family engagement.



**Open Notes** - OpenNotes is a national initiative working to give patients access to the visit notes written by their doctors, nurses, or other clinicians. Recent evidence shows that the OpenNotes approach was associated with improved medication adherence, improved communication, increased understanding of care plans, greater patient and family engagement, and patient and provider satisfaction with the program. Early in 2016, MAPS along with the Minnesota Health Action Group, convened a community conversation with leaders from

Open Notes and local healthcare and business leaders to explore ways to help expand the Open Notes approach in Minnesota. MAPS continues this work with community partners, state agencies and healthcare organizations.

**Diagnostic Error** – The September 2015 IOM Report, "Improving Diagnosis in Health Care" has raised attention to diagnostic error across the country, including many in Minnesota. As a result, MAPS, MMIC, and Stratis Health began convening a community dialogue to assess the level of interest and commitment among Minnesota health care leaders in addressing misdiagnosis in medicine through collaborative efforts building on the IOM report.



## Strong Foundation:

MAPS' work builds on a solid foundation of activities over the past 17 years, including:

- Transforming the Informed Consent Form to be more consumer-friendly.
- Providing expertise and advocacy to pave the way for the groundbreaking and “first of its kind” Minnesota Adverse Health Care Event Reporting Act.
- Leading the industry in key patient safety topics, such as Medication Safety, Pressure Ulcers Prevention, Retained Foreign Objects, Consumer Literacy, Safe Surgery Verification, Falls Prevention, and Infection Reporting.
- Led the way to develop the framework for a safe, accountable and Just Culture. Received the John M. Eisenberg Patient Safety and Quality Award (2006) for Innovation recognizing its work in creating a Culture of Safety.

## For More Information:

Visit the MAPS Website at [www.mnpatientsafety.org](http://www.mnpatientsafety.org)

### Or contact

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